

Refund & Cancellation Policy for the Modular School

Dear Friends,

While each of us has a unique financial reality and the challenges of modern living are real, we've needed to establish a financial policy in an effort to level the playing field and clarify expectations for everyone. We hope this clearly and fairly outlines our policy around financing this school. If you have questions, please feel free to speak with one of the Ellel Team.

Full-Time School

- i. The deposit for full-time students is non-refundable and non-transferable.
- ii. Monthly payments are due two weeks prior to the next course and are required regardless of attendance.
- iii. Permission is given for full time students who are unable to attend a module to attend the corresponding module offered within the following fiscal year (this applies for up to two modules missed).
- iv. Certificate of completion is presented to full-time students who complete at least 7 of the first 9 modules and the Healing Workshop.
- v. Course fees are non-transferable (with exception to iii above).

Part-Time Student

- i. Full payment is required 2 weeks prior to the course.
- ii. A cancellation fee of \$40 is applied in all situations within a week of the event.
- iii. If a person has paid for a weekend course in full and cancels within 48 hours of the event, the course is non-refundable
- iv. Course fees are non-transferable

Bookstore

- i. Refunds will be given for a book that is returned in new condition within 30 days.
- ii. Refunds will be given for gift merchandise that is returned in new condition within 30 days.
- iii. CD's and DVD's are not refundable but can be exchanged for other merchandise.

Thank you for your understanding. We trust in the Lord's provision for this to be a life changing journey for you.

Sincerely in Christ,
Ellel Ministries Canada

Bringing the heart of God to the heart of man